

## Milestones

|   |         | Timeline |              |           |      |     |     |     |     |
|---|---------|----------|--------------|-----------|------|-----|-----|-----|-----|
| Milestone   | May     | June     | July         | August    | Sept | Oct | Nov | Dec | Jan |
| Review the current structures of and relationships among the Maine Health Data Organization, the Maine Health Data Processing Center and Onpoint Health Data in order to evaluate the timeliness and effectiveness of the data received.                          |         |          |              |           |      |     |     |     |     |
| State Benchmarking” and Best Practice Overview  | Ongoing |          |              |           |      |     |     |     |     |
| Review Voice of the Customer (VOC) template   |         |          |              |           |      |     |     |     |     |
| Identify Stakeholder groups   |         |          |              |           |      |     |     |     |     |
| Stakeholder Review of Completed VOC templates (Chair and Co-Chair to facilitate).   |         |          |              |           |      |     |     |     |     |
| Review of consolidated VOC information based on July template presentations (Chair and Co-Chair to facilitate group review).  |         |          | July 12 & 19 |           |      |     |     |     |     |
| Continue Voice of Customer discussion concerning “the availability of the data, the most appropriate sources of the data and the cost of providing the data.” Invite key stakeholders to present information.   | Ongoing |          |              | August 9  |      |     |     |     |     |
| Develop Subcommittees based on themes identified from consolidated VOC information (based on July template presentations)   |         |          |              | August 16 |      |     |     |     |     |
| Review of Federal and state privacy and security laws regarding the use and release of protected health information, including policy and technical changes needed to allow increased access to protected health information and the feasibility of those changes |         |          |              |           |      |     |     |     |     |
| Review draft recommendations (subcommittees to provide draft )  |         |          |              |           |      |     |     |     |     |
| Finalize recommendations (subcommittees to finalize and present to group)   |         |          |              |           |      |     |     |     |     |
| Recommendations complete  |         |          |              |           |      |     |     |     |     |

## Four key areas of the Resolve:

|   |  |
|---|--|
| 1 | Reviewing the current structures of and relationships among the Maine Health Data Organization, the Maine Health Data Processing Center and Onpoint Health Data in order to evaluate the timeliness and effectiveness of the data received;                          |
| 2 | Reviewing the current purposes and uses of the data and limitations on access to the data and considering additional uses for the data and changes that might be necessary to achieve and facilitate additional uses;  |
| 3 | Considering federal and state privacy and security laws regarding the use and release of protected health information, including policy and technical changes needed to allow increased access to protected health information and the feasibility of those changes; |
| 4 | Considering the availability of the data, the most appropriate sources of the data and the cost of providing the data.   |